

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 21<sup>st</sup> day of December' 2024**

**C.G.No.186/2024-25/Chittoor Circle**

**CHAIRPERSON**      Sri. V. Srinivasa Anjaneya Murthy  
Former Principal District Judge

**Members Present**

Sri. K. Ramamohan Rao      Member (Finance)  
Sri. S.L. Anjani Kumar      Member (Technical)

***Between***

Sri. P. Eswaraiyah & Others, Thagguvaripalli (Pan),  
Kothapalli (V), Bangarupalem (M),  
Chittoor District

Complainant

***AND***

1. Superintending Engineer/O/Chittoor
2. Dy. Executive Engineer/O/Chittoor Rural-1
3. Executive Engineer/O/Chittoor

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following.

**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 07.11.2024 at Bangarupalyam stating that there are two agriculture transformers by the side of main CC road in their village and they are causing obstruction to the ingress and egress of the public through that road and they are to be shifted to the opposite side to remove the obstruction.

02. The said complaint was registered as C.G.No.186/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they shifted the said two transformers to a safe place removing the obstruction to pass through the public road.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they shifted the said two transformers to a safe place removing the obstruction to pass through the public road. They also produced the copy of letter of satisfaction issued by the complainant in which it was stated that the respondents shifted the transformers to a safe place removing the obstruction to pass through the public road. When we contacted the complainant through phone, he reported that their grievance is redressed. Recording the same, this complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon`ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21<sup>st</sup> day of December'2024.

  
CHAIRPERSON

  
Member (Finance)

  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*Ching*  
21/12/24